

Oil and Gas Examples – Case Study

About Toll Global Forwarding Aberdeen

Aberdeen is the industrial hub of the energy industry in the UK. Oil, natural gas, drilling equipment and other tools essential to energy extraction enter and leave Aberdeen on a daily basis.

Key Issues – Example Job, UK to USA within 24 Hours!

Toll Global Forwarding received a call from a survey ship vessel operator in Houston, USA who required an urgent carton to be collected from Newcastle, UK and delivered to Mobile, Alabama the following day. The carton contained emergency spares, and without these being delivered the ship could not sail without these breakdown parts.

Proposed Solutions

Within an hour Toll staff had the package collected from Newcastle by the 'hot shot' driver. A specialist on-board courier travelled to Heathrow to receive the package. Toll flew an onboard courier out to Atlanta the next morning where Toll Houston arranged for a passenger and baggage "ramp transfer" from the Atlanta flight.

The courier was met by a taxi upon arrival and the spares were hand-delivered to the Chief Maintenance Engineer by the afternoon, that day.

Outcomes Achieved

The delivery took place within 24 hours, an incredible challenge for the Toll team!



Key Issues – Example Job, Scotland to Boston in less than 24 Hours!

Toll received a call from a supplier in Aberdeen who had three reels of cable at 1500kgs which were needed in Boston, USA the following day.

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The overseas client had contacted their forwarder who told them this was not possible. In stepped Toll Global Forwarding!

Proposed Solutions

Toll was passed the enquiry and within 30 minutes had the cargo loaded on board a vehicle destined to Heathrow. Toll had arranged extended close out with the airline to ensure the cargo flew on the early morning flight to Boston. The export airfreight documents were scanned to the Toll brokerage team in the USA who had the shipment pre-cleared. This meant that effectively the shipment cleared US Customs “on touch down”.

Outcomes Achieved

Due to the tremendous efforts of the Toll Team the consignment was safely delivered to the consignee in Rhode Island, USA in less than 24 hours!