

# Military Experience – Case Study

## About Toll Military Service

With 25 years experience and an army of expert staff, no cargo is too complicated or problematic for Toll Global Forwarding.

## Key Issues

In a war zone, getting supplies to the front line is often a matter of life or death. The responsibility lies with companies such as Toll Global Forwarding.

Toll employees understand that moving defence related products requires a detailed understanding of multiple legal systems and processes. As a trusted expert in this field for 25 years, Toll is well equipped to ensure that sensitive, often hazardous goods move securely and safely from door to door. Whether it is small arms, ammunition, high explosive artillery, missiles, sea mines or temporary bridges, Toll staff has the expertise to assist.

A single break in the supply chain can leave troops under resourced in some of the Earth's most dangerous places. To enable the smooth running of often inflexible supply chains, Toll must be in place to ensure that no essential item is missed, whether it is attaining documents such as transit permits, export/import licenses, trans-shipment licenses, competent authority documents or port explosive indemnities. Close contact is maintained with overseas government organizations, Non-governmental organizations (NGOs) and police forces throughout the shipment's journey to ensure that shipments are compliant and reach their destination securely.

## Proposed Solutions

In the case of large objects or military vehicles, it is often necessary to charter a vessel or aircraft. Toll's qualified staff is responsible for supervision of loading, separation and segregation planning for class 1 products and total management of outside agencies.

Out of gauge shipments are commonplace in this specialist market. Toll can demonstrate a plethora of experience moving difficult items to complicated destinations. One example of this is moving temporary bridge building equipment from the UK to various bases in the USA. Strong project management skills are required to ensure all involved parties are prepared for the bespoke requirements.

## Outcomes Achieved

Toll has experience transporting various types of class 1 explosives as well as firearms. Only a handful of forwarders have the credentials and licenses to assist. Toll is already the choice of many suppliers who have realised that no problem is too complicated or challenging for Toll.

